



AFT Fluorotec and its subsidiary companies, **Aft Fluorotec Coatings & S.W. Plastics**, are operating under the control of a quality & environmental management system to the requirements of ISO 9001:2015, EN AS9100D & 14001:2015 standards.

The Company places particular emphasis on obtaining client satisfaction by:

- Responding promptly and accurately to Customer enquiries and orders.
- A constant pursuit of quality, value and reliability in the products and services that the Company supplies to its Customers.
- Ensuring that its management and staff are fully trained to meet the requirements of the business and its customers.
- Constantly striving to meet and where possible exceed its customer's expectations.
- Working closely with its Customers and Suppliers in seeking to establish the highest Quality standards;
- Adopt a forward-looking view on future business decisions which may have an impact on Quality;
- Train all members of staff in the needs and responsibilities of Quality Management.

The Company is committed to developing the business with progressively lower environmental impact. We shall:

- Meet or exceed relevant environmental regulations and laws.
- Develop management processes and operational practices to prevent pollution.
- Continually improve levels of environmental protection and reduce waste throughout the organisation.
- Allow access to environmental performance information to all employees and any other responsible body having reasonable need for it.
- Increase knowledge and consciousness about environmental issues among all employees.
- Work with suppliers and customers to develop a similarly concerned approach to protection of the environment.
- Implement an Integrated approach to Environmental and Quality issues.
- Provide appropriate resources to meet these commitments.

To meet the specified requirements, the Company applies an integrated quality & environmental management system in conjunction with other management controls. The Quality Manual and Procedures Manual describe the system.

Responsibility for upholding this policy is truly Company-wide under the guidance and with the assistance of Top Management who encourage the personal commitment of all staff to address quality as part of their skills.

It is the Company's policy to seek to operate to these standards continuously and to implement and operate fully the ISO 9001:2015, EN AS9100D & 14001:2015 standards through registration and annual review.

The Company complies with all legislation relevant to its industry and also the Occupational Safety and Health Administration regulations.